

**This schedule has been discontinued. Please use GRS-1783: Customer request or complaint records.**

## **Maintenance complaints (GRS-1030) (DISCONTINUED)**

### **Utah General Retention Schedule**

#### **Description**

These files contain a record of complaints or requests received from the general public concerning municipal parks and recreational facilities. They are used to verify that action was taken to resolve issues. They include date, name, telephone, and address of requesting person; type of request; and comments of foreman handling request.

#### **Retention and Disposition**

Retain for 2 years after resolution of issue, and then destroy records.

#### **Categories**

Parks and Recreation

#### **Effective**

06/1997 – 04/2018

#### **Previous Schedule Number**

MUN-19-2